

**CUSTOMER SERVICE**

1-800-DIAL-DWP (342-5397)  
Monday-Friday: 7 a.m. - 7 p.m.  
Saturday: 7 a.m. - 2 p.m.  
Sunday and holidays: Closed  
Available 24/7 for emergency & outage calls

**Paying Your Bill**



**AUTOMATIC PAYMENT**

Automatically pay from your checking, savings or credit card by logging in at [www.ladwp.com/billpay](http://www.ladwp.com/billpay)



**ONLINE**

Pay from your checking, savings or credit card any time by logging in at [www.ladwp.com/myaccount](http://www.ladwp.com/myaccount)



**BY PHONE**

Pay from your checking, savings or credit card any time by calling 1-877-MYPAYDWP (1-877-697-2939)



**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.



**IN PERSON**

Via payment drop box

The 2022 Power Content Label is included in this bill.

**Available January 1, 2024**  
**2024 Drinking Water QUALITY REPORT**

Report will be available online at [ladwp.com/waterqualityreport](http://ladwp.com/waterqualityreport). For printed copies call (213) 367-3182.

FIRST NAME LAST NAME, ADDRESS, CITY, STATE, ZIP CODE

**Account Summary**

Previous Account Balance		\$ 176.38
Payment Received 02/01/24	<i>Thank you</i>	-176.38
Remaining Balance		\$ 0.00
New Charges		+ 158.60
<b>Total Amount Due</b>		<b>\$ 158.60</b>

**Summary of New Charges**

*Details on following pages.*

Los Angeles Department of Water and Power Charges		
	Electric Charges 1/15/24 - 2/15/24 612 kWh	\$157.38
<b>Total LADWP Charges</b>		<b>\$ 157.38</b>
800-342-5397		

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges		
	Solid Waste Charges 1/15/24 - 2/15/24	\$1.22
<b>Total Sanitation Charges</b>		<b>\$ 1.22</b>
800-773-2489		

**Total New Charges \$ 158.60**